


The Trust Quality Agenda 2010 – 2011

Health Overview & Scrutiny Committee
November 2010

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- **Quality agenda objectives**
 - Trust corporate objectives
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- **Overarching campaign plan**
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- **Quality initiatives and Innovation**

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NHS Foundation Trust 

Trust objectives

- **Aim 1: Deliver Safe, clinically led, high quality care for patients**
- **Aim 2: Provide a safe and positive patient experience**

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Quality Account

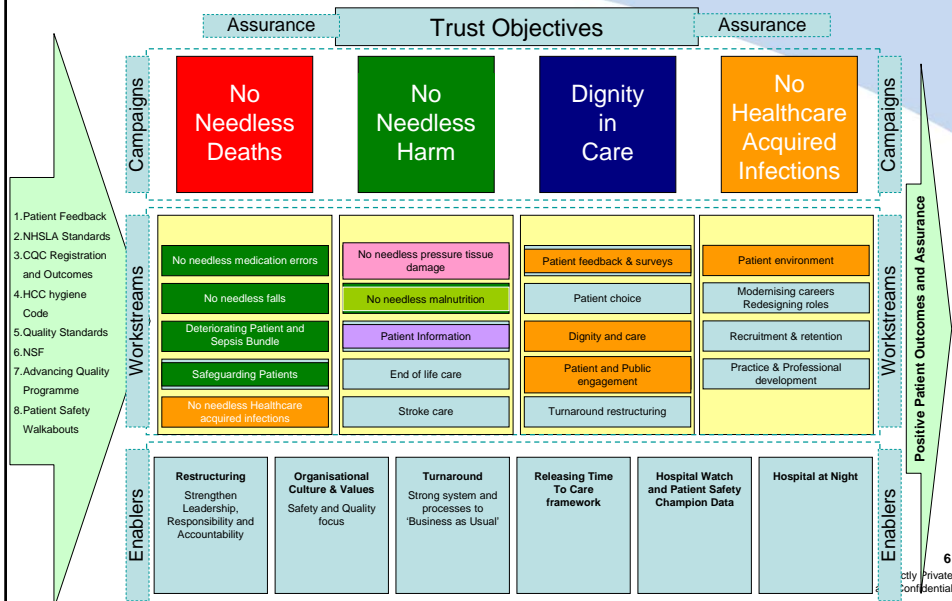
- **Patient safety**
- **Patient Quality**
- **Patient Experience**
- **Preventing Hospital Acquired Infection**

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Nursing & Midwifery Objectives

- **C** – care for patients, assess and act appropriately
- **A** – always avoid harm
- **R** – respect dignity
- **E** – ensure no hospital acquired infection
- **R** – recruit and retain the best
- **S** - sustain

Quality Campaign Planner



Leadership

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Dr John Wiggins
Medical Director



Clare Culpin
Director of Nursing



Jane Rippon
Assistant Director
Patient Safety and Quality



Deirdre Thompson
Deputy Director of Nursing



Liz Head
Patient Partnership Manager

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Clinical Assurance

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- **Safety monitoring**
 - Incident reporting
 - Responding and developing practice
- **Harm monitoring**
 - Global Trigger Tool (GTT)
 - Mortality monitoring
- **Evaluation and clinical appraisal**
 - Patient feedback
 - Audit
 - Benchmarking
 - Peer review
- **Implementing best practice**
 - NICE
 - National Reviews

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Continuous Quality Improvement

- CQUINs
- Advancing Quality programme
- Peer Reviews
- Innovation

VTE (National CQUIN)
Patient Experience (National CQUIN)
Advancing Quality- Heart Failure
Advancing Quality- Acute MI
Advancing Quality- Hip & Knee Replacement
Advancing Quality-Community Acquired Pneumonia
Pressure sores/ ulcers (Local CQUIN)
End of Life (Local CQUIN)
Enhanced Recovery- Hip & Knee (Local CQUIN)
Discharge (Local CQUIN)

Quality Initiatives and Monitoring

- Quality dashboard
- Nursing & Midwifery Objectives
- Balanced Scorecard
- Weekly briefings
 - Progress, actions, risks
- 24hr Hospital watch
- Quality Performance Reviews
 - Matrons & team
- MaPSaF
 - Mapping organisational culture safety
 - Patient involvement
- Weekly hygiene code inspections
- Board walkabouts
- Weekly safety rounds
- Reporting and monitoring
 - Patient stories
 - Reflective practice

Thank You
Any questions?